



QUALITY ASSURANCE, FOOD SAFETY, ENVIRONMENT, AND HEALTH AND SAFETY POLICY



DIAM Bouchage develops, produces and sells DIAM, MYTIK and ALTOP corks, micro-agglomerated corks which fall into the category of packaging entering into direct contact with foodstuffs. We use innovative and patented technology to manufacture our corks which guarantees that our products are of a consistent standard and have neutral taste as certified by the Wine Sector.

Out of a concern for total compliance with expectations of our various stakeholders (clients, public authorities, employees, suppliers, management, shareholders, etc.), our quality assurance, food safety, environment, and health & safety policy (QSAEA) rests on four key areas which are rolled-out across each of our sites:

1

Guaranteeing that our products fulfil regulatory requirements as well as those of stakeholders for safety of end users by:

- Obtaining the FSSC 22000 certification for all of our production sites; by continuous improvement of organisations.
- Absolute respect of national and international regulations with permanent oversight of developments.

2

Improving the quality of our products and services so as to increase satisfaction of stakeholders by implementing:

- Reliable and effective indicators to coordinate continuous improvement.
- Continuous improvement processes such as Lean Manufacturing, or through a culture of innovation in processes, technologies and activities developed.
- Permanently listening to client requirements and expectations.

3

Protect the environment by preventing pollution and limiting the consumption of resources over the life cycle of our products, as part of a process of continuous improvement of our environment performance and compliance obligations, by:

- Better management of energy use, material, so Carbon Footprint.
- Controlling industrial risks pertaining to our technical infrastructure.
- The inscription in an economic approach by the valorization of our cork by-products and our waste, as well as developing the recycling of our products.
- The development of products that are more respectful of the environment in an eco-design approach over their life cycle.

4

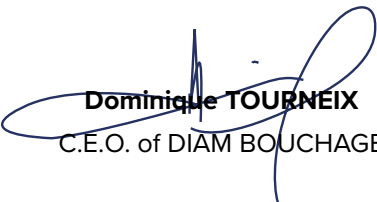
Promoting Health & Safety at work thanks to better management of risks and consolidation of the ethos of protection. The objective is to implement resources and behaviours which allow us to achieve “zero” accidents and “zero” professional illnesses:

- Each site and division sets out its annual plan of action, reviews and inspects each step.
- In addition to the obligation of compliance with all legislation and regulations, each site implements good practices in controlling defined risks.

Ensuring awareness of the role and responsibilities of each individual is essential in achieving the desired objective of the Division. Each DIAM employee strives to be a stakeholder of their own safety as well as that of others, to respect and ensure respect of instructions, to indicate any hazardous situations so as to reduce and eliminate risks, and to adopt an exemplary behaviour in terms of risk protection.

We undertake to provide all the necessary resources for implementation of our policy, to roll out objectives and continuously improve our Quality Assurance, Food Safety, Environmental, and Health & Safety Management systems. We also strive to promote, coordinate and develop this policy in an effective manner in our plants and ask all employees to be actively involved in this process each and every day.

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